



COMPLAINT FORM

INFORMATION ABOUT YOU (Complainant) (Please read Notice below)

1. Name

Last

First

M.I.

2. Telephone Number

3. E-mail Address (optional)

4. Address

Street

City

County

State

Zip

5. You Are:

☐ Seller ☐ Buyer ☐ Those Seeking to Refinance ☐ Other:

☐ Authorized Representative *Authorized Representative must provide the information requested below:*

Authorizer's Name:

Street

City

State

Zip

Authorizer's Address:

Authorizer's Telephone:

Authorizer's Email Address:

INFORMATION ABOUT THE APPRAISER OR APPRAISAL MANAGEMENT COMPANY

6. Name of the Appraiser and/or Appraisal Management Company

7. Appraiser License Number and/or Appraisal Management Company Registration Number

INFORMATION ABOUT THE PROPERTY

8. Address of Property Appraised

GENERAL INFORMATION

9. Is this complaint related to an action filed in any court or complaint submitted to any governmental agency?

☐ Yes ☐ No *If YES, please complete the following*

Name of Court or Agency

Case or Complaint Number (if any)

10. Are there any witnesses who have knowledge of the events described in this complaint?

☐ Yes ☐ No *If YES, please provide their name and contact information. Attach additional sheets if necessary*

Witness One - Name and Contact Information

Witness Two - Name and Contact Information

Witness Three - Name and Contact Information

Witness Four - Name and Contact Information

11. Do you believe the opinion of the value of the real estate is below, at, or above the market value?

☐ Below market value ☐ At market value ☐ Above market value

12. Are you a member of one or more of the following protected classes?

<input type="checkbox"/> Race	<input type="checkbox"/> Sexual Orientation	<input type="checkbox"/> National Origin	<input type="checkbox"/> Age
<input type="checkbox"/> Color	<input type="checkbox"/> Marital Status	<input type="checkbox"/> Source of Income	<input type="checkbox"/> Other _____
<input type="checkbox"/> Religion	<input type="checkbox"/> Medical Condition	<input type="checkbox"/> Ancestry	<input type="checkbox"/> None
<input type="checkbox"/> Gender	<input type="checkbox"/> Military or Veteran Status	<input type="checkbox"/> Disability	<input type="checkbox"/> Prefer not to disclose
		<input type="checkbox"/> Genetic Information	

13. Indicate the documentation you are submitting in support of this complaint. (*Do not send originals*)

Document	Pages	Attachments (if any)
<input type="checkbox"/> Complete Appraisal Report(s)	_____	_____
<input type="checkbox"/> E-mails/correspondence pertinent to your complaint	_____	_____
<input type="checkbox"/> Legible copies of any other evidence to support your allegations (e.g., additional appraisals, review appraisals, additional sales, photos, etc.)	_____	_____
<input type="checkbox"/> Appraisal order form or contract	_____	_____
<input type="checkbox"/> Other (<i>Please explain</i>)	_____	_____
_____	_____	_____

14. In the form of a brief statement, please give the full details of your complaint. Be factual.

Try to answer the questions: Who, What, When, Why and How. Attach additional sheets if necessary.

15. Certification Statement. (*Must be signed and dated to validate complaint.*)

I CERTIFY UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FACTS STATED HEREIN ARE TRUE AND CORRECT.

Signed this _____ day of _____, 20____ in the county of _____ and state of _____.

Complainant Signature _____

Complainant Name (please print) _____

Collection and Use of Personal Information Notice

The Bureau of Real Estate Appraisers (Bureau) collects the information requested on this form as authorized by Business and Professions Code Section 11310.3 and Title 10, California Code of Regulations section 3726. The Bureau uses this information to follow up on your complaint.

Providing Personal Information Is Voluntary

You do not have to provide the personal information requested. If you do not wish to provide personal information, such as your name, home address, or home telephone number, you are not required to do so. In that case, however, the Bureau may not be able to contact you or investigate and resolve the complaint.

Access to Your Information

You may review the records maintained by the Bureau that contain your personal information, as permitted by the Information Practices Act. See below for contact information.

Possible Disclosure of Personal Information

The Bureau makes every effort to protect the personal information you provide. In order to follow up on your complaint, however, the Bureau may need to share the information you provide with the individual or business you complained about or with other government agencies. This may include sharing any personal information you provided.

The information you provide may also be disclosed in the following circumstances: in response to a Public Records Act request, as allowed by the Information Practices Act; to another government agency, as required by state or federal law; or in response to a court or administrative order, a subpoena, or a search warrant.

Contact Information

Questions about this form:

For questions about this notice, or the Department's Privacy Policy, you may contact the Bureau at:

Bureau of Real Estate Appraisers
Custodian of Records
3075 Prospect Park Drive, Ste 190
Rancho Cordova, CA 95670-6090

Phone: (916)-552-9000
email: info@brea.ca.gov

Questions about your complaint:

If you have questions about the status of your complaint, please contact the Bureau of Real Estate Appraisers, Enforcement Unit:

Bureau of Real Estate Appraisers
Attention: Complaints Coordinator
3075 Prospect Park Drive, Ste 190
Rancho Cordova, CA 95670-6090

Phone: (916)-552-9020
email: info@brea.ca.gov